

## SUMMARY

- Accomplished Systems Administrator with 6.8+ years of experience in Troubleshooting and managing Windows Server. Effectively install, configure and optimize the IT infrastructure to consistently achieve high availability and performance.
- Skilled problem identifier and troubleshooter comfortable managing Windows Servers, IIS, Hyper-V, failover cluster, Active Directory, Mail Server, Web Hosting Control Panels, Backup Servers and monitoring tools.

## SKILLS

- Windows Server 2003/2008/2012/2016
- Hyper-V Standalone and Failover Cluster
- MSSQL, MySQL
- Server Migration physical /Virtual
- Server Security
- SSL
- Documentation, Report Generation
- IIS 7.x /8.x/ 10.x
- Active Directory
- Antivirus Management
- Backup Server R1 Soft, Veeam Backup
- DNS, FTP FTPS, Mail Servers
- Networking
- Technical Support

## PROFESSIONAL EXPERIENCE

### **ESDS Software Solutions Pvt. Ltd -- (2012-Present)**

#### **Role : - Assistant System Administrator - Key Contributions:**

- Worked on Banks, Government and PSU Projects.
- Performed Hyper-V Standalone as well as failover Cluster Setups.
- Performed installations, up-gradations and configurations of Hyper-V and VMware Virtual as well as Dedicated Servers.
- Standard installation, configuration, and maintenance of IIS 7.x /8.x /10.x
- Performed Installation of DomainSSL, ExtendedSSL and OrganizationSSL and its Troubleshooting.
- Maintenance, Migrations and troubleshooting of Windows server.
- Performed Security and performance audit of Windows Shared Server, Hyper-V Nodes, and Backup Servers.
- Troubleshoot Windows default services like DNS, DHCP, SNMP, FTP, IIS etc.
- Backup Server installations, configuration and management.
- Interpret log files, event tasks, and other logs available to investigate and resolve issues.
- Perform regular health checks on the server in terms of hardware and OS issues.
- Installation, upgradation and configuration of Symantec endpoint protection.
- Server security and patch management.
- Installation, configuration and management of webhosting control panels like plesk and website panel
- Creating PowerShell scripts to automate repetitive tasks
- Handled server abuse complaints and taken necessary action to resolved them
- Monitored Dedicated servers for performance ,uptime, network issues, hardware Issues and troubleshoot them
- Provided on chat, call and ticket support in varying capacities from System Administration, Server Monitoring and Helpdesk support.

## EDUCATION

- **Bachelor of Engineering in Information Technology**  
Pune University, Nashik-2012
- **Diploma in Information Technology**  
MSBTE, Nashik-2009
- **SSC**  
Maharashtra State Board, Nashik-2006

## PERSONAL

- **Address** : A-1 Sai Thirth Apartment, Dhurva Nagar,Gangapur,Nashik-422222
- **Date of Birth** : 17<sup>th</sup> October 1990
- **Languages Known** : English, Hindi and Marathi
- **Preferred Location** : Pune , Mumbai
- **Availability** : 1 Month Notice Period